1	BEFORE THE			
2	ILLINOIS COMMERCE COMMISSION			
	IN THE MATTER OF:			
3	PROTECTIVE PARKING SERVICE)			
4	CORPORATION d/b/a)			
5	LINCOLN TOWING SERVICE,)			
6	Respondent.)			
O) No. 92 RTV-R			
7) Sub 17 Hearing on fitness to hold a)			
8	Commercial Vehicle Relocator's)			
9	license pursuant to Section 401) of the Illinois Commercial)			
	Relocation of Trespassing)			
10	Vehicles Law, 625 ILCS 5/18a-401.)			
11	Chicago, Illinois			
12	December 1, 2016			
13	Met pursuant to notice at 1:30 p.m.			
13	BEFORE:			
14	MS. KIRKLAND-MONTAQUE, Administrative Law Judge			
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1	APPEARANCES:
2	MR. BENJAMIN BARR
3	160 North LaSalle Street Chicago, Illinois 60601 312.814.1934
4	Appearing on behalf of the Staff of the Illinois Commerce Commission;
5	
6	MR. ALLEN PERL and MR. VLAD CHIRICA
7	14 North Peoria Street, Suite 2C Chicago, Illinois 60607 312.243.4500
8	Appearing on behalf of Protective Parking doing business as Lincoln Towing.
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12	GILL TUAN DEDODETING COMPANY has
13	SULLIVAN REPORTING COMPANY, by Christa Yan, CSR
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- JUDGE KIRKLAND-MONTAQUE: By the power vested
- 2 in me by the State of Illinois and the Illinois
- 3 Commerce Commission, I now call Docket No. 92 RTV-R
- 4 Sub 17 for hearing.
- 5 This is a status hearing in the matter
- 6 of Protective Parking Service Corporation doing
- 7 business as Lincoln Towing Service.
- And may I have appearances, please --
- 9 I'm sorry, before we get the appearances, let me back
- 10 up. This is the hearing on fitness to hold a
- 11 Commercial Vehicle Relocator's license.
- So now I'll go to appearances. Let's
- 13 start with Staff.
- 14 MR. BARR: Good afternoon, your Honor. My name
- is Benjamin Barr. I appear on behalf of the Staff of
- 16 the Illinois Commerce Commission, 160 North LaSalle
- 17 Street, Suite 800, Chicago, Illinois 60601. My
- 18 telephone number is 312-814-2859.
- 19 JUDGE KIRKLAND-MONTAQUE: Okay.
- 20 MR. PERL: Good afternoon, your Honor. For the
- 21 record, my name is Allen Perl, P-e-r-l, on behalf of
- 22 Protective Parking Service doing business as Lincoln

- 1 Towing. My address is 14 North Peoria Street,
- 2 Suite 2C, Chicago, Illinois 60607. Telephone is
- $3 \quad 312-243-4500$.
- 4 MR. CHIRICA: Good morning, your Honor. My
- 5 name is Vlad Chirica. I'm also representing
- 6 Protective Parking Service Corporation doing business
- 7 as Lincoln Towing Service. Our address is 14 North
- 8 Peoria Street, Suite 2C, Chicago, Illinois 60607.
- 9 Our phone number is 312-243-4500.
- 10 JUDGE KIRKLAND-MONTAQUE: Thank you.
- 11 All right. Since the last time we
- met, I issued my rulings on the motion to compel
- discovery filed by Lincoln Towing. And the purpose
- of today's hearing is a status to see where we are in
- 15 terms of discovery and what things are looking like.
- 16 So whomever would like to start.
- 17 MR. BARR: Your Honor, I have reviewed your
- 18 ruling, and I have begun working on some of the
- 19 discovery and getting ready to produce those. I
- 20 believe, Staff, we are to produce those by the 19th
- 21 as you suggested in your ruling.
- 22 As far as that goes, I believe that's

- 1 the only three issues that Staff is going to produce,
- 2 is the Data Request 1, Data Request 16, and Data
- 3 Request 20. Those should all be, as I said,
- 4 completed by the 19th.
- 5 JUDGE KIRKLAND-MONTAQUE: Okay. Mr. Perl?
- 6 MR. PERL: Thank you, your Honor.
- 7 So -- and I'm not certain how far you
- 8 want to proceed -- there are certainly the ones that
- 9 1, 16, and 20 that were granted, we have no objection
- 10 to. And there are others here that I also don't have
- 11 any objection to at all, although it is your order.
- 12 I'm not sure how you want to proceed.
- 13 If you want to proceed where we -- I
- 14 tell you what our thoughts are and our concerns with
- 15 not getting those documents at a hearing or if you
- 16 want to do it now, or if you want to do it, you know.
- 17 The order is what it is.
- 18 So I know you said you had set it down
- 19 for a hearing if we didn't agree. So I don't know
- 20 how the Court would like to proceed.
- JUDGE KIRKLAND-MONTAQUE: How much is it?
- 22 MR. PERL: I don't have an -- I have some

- 1 funnel disagreements on some of them, not all of
- 2 them. So let's say if you wanted me to tell you
- 3 briefly 1, 16, and 20, of course I have no
- 4 disagreement with because we're getting the
- 5 documents.
- 6 14 and 16, I think I can live with.
- 7 Because if I really want the documentation, I can
- 8 FOIA it anyway. The same thing goes, I think, for
- 9 16 -- I'm sorry, not 16. Number 17, if I really to
- 10 want to get, you know, stuff, I can get it through
- 11 FOIA.
- Numbers 4 and 5 and 9, I felt it
- 13 should have been responded to. Because what we've
- 14 been trying to figure out all along is not how in
- 15 general does Staff decide to hold a fitness hearing.
- 16 We know that. I can look at the statute and see how
- 17 they do it.
- 18 Our concern was since we had just
- 19 recently been determined to be fit, what was the
- 20 reason behind having the hearing now? Why would you
- 21 six months later say, We want to have another
- 22 hearing. When we had just had a hearing in July

- 1 of 2015.
- 2 And all the response was, Here's how
- 3 we decide to do it. And that's what the statute
- 4 says, and I agree that's what it says. There's
- 5 information that we have been looking for -- we have
- 6 no emails at all from them, none. No correspondence,
- 7 nothing. And I think that's relevant in this case.
- 8 And I think that just because, you know, we do a lot
- 9 of --
- 10 JUDGE KIRKLAND-MONTAQUE: Emails between --
- MR. PERL: We asked for a lot of documentation.
- 12 We've got nothing. I understand Staff's response,
- 13 which is, Hey, that's a lot of stuff. But in the
- 14 Ford Motor case or the Pinto case, where a car blows
- up, and Ford says, Hey, do you have any idea how many
- 16 emails we have to look through to find something? We
- 17 can't do that.
- If the Court said, Okay, don't worry
- 19 about it, we'd never know what really happened.
- 20 Because it's that one little email where the guy
- 21 says, It will be, you know, \$1.27 per pinto to fix
- the gas tank and that will end up costing us \$17

- 1 million, if everybody sues us and they get killed, --
- 2 let just not fix it. If you don't find that email,
- 3 you never know about it.
- 4 I'm not saying there's analogy of that
- 5 here, but we're trying to figure out what's going on
- 6 here. And without knowing, and -- all I wanted is
- 7 the emails where my client is mentioned about to talk
- 8 about this stuff. I'm not saying give me every
- 9 single email you ever sent, but the ones that are
- 10 germane to my client is all I want, and the reason
- 11 Staff's arguing that they can't do it is not because
- they don't want to give us those emails it's because
- 13 it would be too difficult to find those emails.
- 14 So we limited down, you know,
- 15 Mr. Chirica -- he's more of an IT guy -- we limited
- 16 down the terms. Use just Lincoln Towing, use just
- 17 key words, buzz words to limit it down. Even then
- 18 they say, We still can't give you the documents.
- 19 I don't think in litigation it's a
- 20 proper -- it's proper objection to say, you know,
- 21 it's too cumbersome. That's when you're asking for
- 22 things that are overly broad and unduly burdensome.

- 1 If I ask you for a document that I need to make my
- 2 case, just because it's going to take you a long time
- 3 to find it, doesn't make it overly broad and unduly
- 4 burdensome. That's your issue.
- If I'm asking -- otherwise, you know,
- 6 every time I litigate a case, my clients can just
- 7 say, It's going to take us a long time, I can't do
- 8 it. That's not what the overly broad documentation
- 9 is for. So I would like them to produce for us if
- 10 there's information, and I believe that there is,
- 11 somebody somewhere along the way a judge said, I
- 12 think it's time to have Lincoln -- have another
- 13 fitness hearing even though we just had one six
- 14 months ago.
- I've been doing this for years. We
- 16 have the same amount of tickets basically all the
- 17 time. Nothing's changed. I can't see what happened
- 18 between July 2015 and January, February 2016 at all.
- 19 So I'm trying to determine how to best posit my
- 20 defense or proving that we're actually fit because I
- 21 can't see -- I want them to tell me why is it you
- believe we're not fit so I can then say, I don't

- 1 agree with that or actually I could solve it.
- Why don't we sit down, tell me what it
- 3 is that you think that we're doing wrong, and we'll
- 4 fix it. So if you think that the tow trucks should
- 5 be green and not red, we'll paint them all green.
- 6 We'll do it differently. The ICC doesn't want to do
- 7 that, and I understand that. They don't have to do
- 8 that.
- 9 Because of that, I'm trying to figure
- 10 out what it is they're saying we're doing wrong. And
- 11 from what they've given me, I can't determine at all
- 12 why they believe they need a fitness hearing.
- 13 MR. BARR: In regards to the emails, we did
- 14 attempt to narrow down the number of emails. And we
- 15 still -- IT still uncovered 20,000 emails using the
- 16 generic terms that were suggested and the narrowed
- down key words that were also suggested by counsel.
- Given those 20,000 records, it would
- 19 take Staff -- and as we outlined or replied to their
- 20 motion, you know, we would have to review every
- 21 single one of those, redact any personal information,
- and then, you know, produce them obviously to do

- 1 that -- to do 20,000 emails. To review all of those
- 2 would take what we estimated if the entire Office of
- 3 Transportation Counsel worked on those emails, you
- 4 know, estimated takes about seven minutes per email
- 5 to review, redact, and save it and format it, all
- 6 that stuff. It would be about four months total.
- 7 That's working every single hour, 37
- 8 and a half hour workweek to produce those documents,
- 9 which we believe is a burden -- you know, the idea
- 10 that there's some type of smoking gun in these emails
- I don't think counsel has any evidence to base the
- 12 smoking gun.
- 13 There's going to be some email that
- 14 says we just decided to hold a hearing on Protective
- 15 Parking. And based on the fact that most of those
- 16 emails -- if there was an email talking about -- I'm
- 17 not sure that there is talking about, you know,
- 18 whether there's a set of particular relocator for
- 19 hearing is going to be protected by attorney-client
- 20 privilege because it's going to be all internal
- 21 communication.
- JUDGE KIRKLAND-MONTAQUE: What are the limits?

- 1 Did you limit it by date?
- 2 MR. PERL: We limited the parameters -- so what
- 3 happened was because, unfortunately, Lincoln is a
- 4 common name. We live in the land of Lincoln, there's
- 5 a lot of things that are called Lincoln, and the
- 6 Commerce Commission, when they do their search for
- 7 Lincoln, a lot came up.
- 8 I think we limited it to like -- and
- 9 Vlad might have it here. Lincoln with "relocation"
- in the same email, you know, the parameters. So we
- 11 narrowed it down, and to tell you the truth, I do
- 12 believe that I have enough evidence to show that
- 13 there might be a smoking gun because I've been asking
- 14 the Commission to look into another relocator for six
- and seven years and given them literally the smoking
- 16 guns, and they've done nothing.
- 17 So when I see that happening, and then
- 18 Lincoln Towing is in the news with the City of
- 19 Chicago for one incident, and the aldermen are
- 20 friendly with some of the people potentially on the
- 21 board, and I see what's going on, I mean, I don't
- 22 have to -- two plus two is easy to be four.

- 1 Sometimes it's got to be one plus one plus one. It's
- 2 not so easy all the time. I could be way off base
- 3 here, but that's what discovery is all about.
- So what I'm saying -- by the way, I
- 5 just literally for Judge Carr [phonetic] and the
- 6 Circuit Court of Cook County, I just gave him 950
- 7 emails off of my computer. I'm in the middle of a
- 8 case where he said in determining whether or not my
- 9 client is an expert or it's discoverable.
- I argued he's an expert, the other
- 11 side it's discoverable. The judge said, Give me your
- 12 emails. And I said, Judge, I got 1,000 emails. He
- said I don't care, give me all your emails.
- 14 I got literally -- Vlad and I went
- 15 through them. It took us an hour, not four months,
- 16 and there's only two of us. Vlad narrowed it down in
- 17 the computer, he literally went in there -- it would
- 18 probably have taken me four months to be honest. He
- 19 went in there, took the thousand emails out of my
- 20 emails, put it into another file -- I don't even now
- 21 know what you call it. Incoming and outgoing, and I
- 22 went through each one.

- 1 And I didn't take seven minutes per
- 2 email because there's no reason to. It goes really
- 3 quickly. I'll maybe say in total an hour and a half.
- 4 And if i'm stretching, it's two hours. But that was
- 5 it for 950 emails. And I put them on -- what do you
- 6 call that thing?
- 7 MR. CHIRICA: Flash drive.
- 8 MR. PERL: And flash drive.
- 9 And I gave it to the judge because
- 10 he's looking at it in camera. If you don't want to
- do anything to limit it, we'll do the protective
- order. Give me the emails, and I know you don't want
- to read them, probably is a lot of them. We'll agree
- 14 to a protective order, I won't use them for anything
- other than this, and we can go through it.
- And we'll do anything they want to do.
- 17 I also am a little bit still confused about this
- 18 litigation privileged attorney-client privilege that
- 19 the attorneys and that when they do the
- 20 investigation, they become -- there's Staff and then
- 21 they become the attorneys, and it's little bit --
- when Ben talks to the board members, that's

- 1 privileged.
- 2 Even though they're attorneys for the
- 3 ICC, somehow it ends up being an attorney-client
- 4 privilege, and it changes from when the case is filed
- 5 and not filed. I'm not sure that I agree with all of
- 6 that. Even if it is the case, certainly the emails
- 7 that reference this litigation might not be
- 8 privileged anyway.
- 9 I'm not even looking necessarily for
- 10 those. The third party emails, when they're talking
- 11 about, let's say, there's an email that says you know
- 12 what, I don't really like Lincoln Towing, let's get
- 13 rid of them. Let's say that email is in there. That
- 14 would be something I'd want to know about.
- I don't know what's in there. The
- 16 problem is I'm entitled to find out. That's what
- 17 discovery is for. And if this -- let's just say this
- 18 ends up in the Circuit Court, I'm going to get it.
- 19 It doesn't take four months to do
- 20 this, Judge. We said that we wanted the emails
- 21 from -- identify all communications between
- 22 petitioner and third parties regarding petitioner's

- 1 allegations from the year prior to the alleged
- 2 incident until present. So would it be the year
- 3 prior to the instituting --
- 4 JUDGE KIRKLAND-MONTAQUE: Right. Order date?
- 5 MR. PERL: Yeah, I think it was January or
- 6 February of 2016.
- 7 JUDGE KIRKLAND-MONTAQUE: Why not limit it to
- 8 the time from the renewal?
- 9 MR. PERL: I'm going to tell you why. Because
- 10 they're actually saying prior to renewal we did stuff
- 11 wrong. If they said -- if the ICC said we're only
- 12 looking at activities from then on, it might be okay.
- 13 But in their own documents, they're saying that they
- 14 have -- it's an interesting thing. I did the renewal
- 15 hearing. I think you didn't do this. I think we
- 16 did -- were you there? We had the video for
- 17 Springfield. I think Judge Dugan did it, and we got
- 18 renewed in July of 2015.
- 19 In their documentation now, they're
- 20 saying they're coming up with some reports from prior
- 21 to that that they want to introduce in this case
- 22 showing there's some issues. That's why we need to

- 1 go before that. If they limited everything to
- July 2014 forward, I'm going to have to. But they're
- 3 not. They're actually using documentation from
- 4 before that against me. But they're saying you can
- 5 only look at stuff from July 2015 forward. It
- 6 doesn't make any sense.
- 7 JUDGE KIRKLAND-MONTAQUE: Go ahead.
- 8 MR. BARR: Even with the limited time frame, it
- 9 still produces 20,000 emails. And I know counsel and
- 10 I are at odds about how long it would take, but there
- 11 is sensitive motorist information that's contained
- 12 within it.
- 13 Additionally, they should be aware of
- 14 the reason -- I mean, that they are set for fitness
- 15 hearing because they have internal memo from -- that
- 16 was sent from the Office of Transportation to the
- 17 Commission that was somehow released to the press and
- 18 we eventually either -- we turned it over and they've
- 19 already received it, I believe, from the Chicago
- 20 Tribune that outlines the reasons why Staff feels
- 21 that a fitness hearing is necessary. So they have
- 22 all that information.

- 1 Additionally, the commissioners would
- 2 not come to Staff and say, We would like Lincoln
- 3 Towing or another relocator set for hearing. The
- 4 decision would be made between the police, the chief
- of police at the time and any sergeants, and the
- 6 Office of Transportation, that's where the
- 7 attorney-client comes in.
- 8 MR. PERL: In regards to the memo, which was
- 9 given -- somehow this was given to the Tribune
- 10 reporter. And I got it from the Tribune reporter. I
- 11 didn't even know it existed. And then all of a
- 12 sudden he comes up with this memo, this internal memo
- 13 to the Commission from Jennifer Anderson February 19,
- 14 2016.
- What it says, it details how many
- 16 tickets we have pending at the current time. So 92
- 17 pending administrative tickets, how many were for
- 18 different things. It actually was a great list for
- me because I always hear that there's 2,000 pending
- 20 citations, Lincoln Towing is always in the news.
- I said to the guy, Read it yourself.
- 22 There was 92 pending cases of which 15 had been

- 1 closed due to no jurisdiction, 32 finding of no
- 2 violation, 28 resulted in administrative citations --
- 3 if you're really look at this thing, this is just
- 4 what -- our percentage is lower than everyone else.
- 5 So when I read this internal memo,
- 6 there's nothing in here that says, This is why we
- 7 need to investigate them. All it does is lay out the
- 8 investigation. And it doesn't even say there's more
- 9 now than there was the year before.
- 10 All it says is that we're allowed to
- 11 do a hearing. So that's what it says in here.
- 12 There's nothing in here saying we're doing a fitness
- 13 hearing because things have changed at Lincoln,
- 14 things have gotten worse at Lincoln. That's because
- 15 that didn't happen.
- 16 And in regard to the internal memo,
- 17 the memo itself says, Additionally, Commission police
- 18 investigation Number 15088 -- which I don't know what
- 19 it is -- alleges during the time period October 15,
- 20 2014, through October 23, 2014, Lincoln committed 54
- 21 violations.
- 22 So they're using some information from

- October 2014 in their hearing. They're planning on
- 2 using that. So I, of course, I need the information
- 3 from back then because they're using it themselves.
- 4 JUDGE KIRKLAND-MONTAQUE: Let me ask Mr. Barr
- 5 in your response -- and I don't know if it was you or
- 6 Ms. Anderson -- you did reply that, you know, that
- 7 this investigation really begins after the renewal.
- 8 MR. BARR: Obviously --
- JUDGE KIRKLAND-MONTAQUE: This case was really
- 10 related to anything that happened, that was the
- 11 response that you gave it in certain instances. Are
- 12 you willing to stipulate that this hearing, this
- 13 fitness proceeding, should only look at --
- 14 MR. BARR: I mean, it's something I can look
- 15 into -- the thing with that investigation that
- 16 counsel is that information wasn't available to the
- 17 Office of Transportation council until after the memo
- 18 had been produced. Not the memo we were referring
- 19 to, but the memo for the prior fitness hearing, was
- 20 already sent to the commissioners for approval.
- 21 The order was already entered renewing
- 22 Protective Parking's relocator license.

- 1 JUDGE KIRKLAND-MONTAQUE: It seems like a catch
- 2 22, I mean, we renewed, it, and then I mean,
- 3 obviously, there's always ongoing business. So if
- 4 there was something that was coming up, then I don't
- 5 know if we should delay -- I don't know. What's done
- 6 is done.
- 7 MR. PERL: My problem is this, Judge. I know
- 8 this is a little bit different than federal court and
- 9 state court where I'm often litigating, and I
- 10 understand that. This is a whole different scenario
- 11 for a lot of different reasons. You still can't take
- 12 away the fact that if you're going to take away
- 13 someone's license -- if this was about fining us some
- 14 money, I'd make my case, it is what it is.
- But when you're saying, I'm going to
- 16 take away a license that you've had for 50 years,
- 17 Lincoln, to relocate for 50 years, my client's owned
- 18 it since '93. So saying to somebody, without me even
- 19 talking to you, never once even said, Let's have a
- 20 meeting, let's talk about what's going wrong, maybe
- 21 you can solve it. I get it.
- Not one meeting, not one phone call to

- 1 my office, and you know that I'm here, I don't shy
- 2 away from anything. We have hearings. So I couldn't
- 3 believe that no one picked up the phone and called me
- 4 and said, Hey, something's changed. There is more
- 5 tickets, there's different types of tickets, there's
- 6 something going on.
- 7 I didn't get a phone call. We
- 8 literally just found out about this when we got the
- 9 documentation saying you're having a fitness hearing,
- 10 which took me by surprise because six months earlier,
- 11 we had been renewed and we had a hearing and nothing
- 12 had changed in those six months, literally nothing
- 13 that I could see.
- 14 And when I read this memo that Ben's
- 15 referring to, all it does is cite to the statute
- 16 again. It doesn't say here's why we're doing it.
- 17 And I'm trying to figure out what happened. And then
- when you look at all the other stuff, and now this
- 19 investigation -- which by the way, interestingly
- 20 enough, the 54 violation they're talking about all
- 21 have basically mainly to do with incomplete and
- 22 inaccurate invoices.

- Now, I'm not saying that's not a
- violation, but I think 51 of them -- it's almost
- 3 impossible not to make a mistake on an invoice a
- 4 little bit. So those violations in this particular
- 5 investigation that was being 150088, by their own
- 6 admission says they committed 54 violations of
- 7 issuing incomplete or inaccurate relocation towing
- 8 invoices.
- 9 Only 3 violations were regarding
- 10 relocating vehicles using non owned trucks and 19
- 11 using a dispatcher with an expired permit. And they
- 12 knew about -- there was literally a dispatcher that I
- 13 think this is the one where they were getting their
- 14 license, but it hadn't gotten it yet and they delayed
- 15 in getting it.
- 16 That's literally what this whole
- 17 investigation was from that period of time. There's
- 18 not even like you're towing cars fraudulently --
- 19 moving cars around. The bad things that some people
- 20 do aren't even on there. Even if that's the case, I
- 21 don't understand why they didn't have it -- this is
- from October of 2014. We didn't have our hearing

- 1 until July of '15. That was eight months later. The
- 2 fact that they didn't have it at the time -- you had
- 3 a hearing, you didn't use it, I think you waived it.
- 4 But if you don't waive it, I should be able to do
- 5 discovery. You can't say I'm using it against you.
- 6 And I understand Ben's issue and
- 7 there's a lot of emails. Literally, that's not my
- 8 problem. My problem is my client's license. And
- 9 that's near and dear to him. I understand there's
- 10 20,000 emails. I'll make it easier for them. Give
- 11 me all of them, we'll do a protective order and a
- 12 privilege log. We'll take the time because it
- doesn't take four months to do it.
- I'm only going to use the ones that I
- 15 need for the hearing. The other ones don't interest
- 16 me at all. So my office can go through all of those
- 17 and I have to hire somebody to help us, I will at our
- 18 expense and we'll go through them all. Give me all
- 19 20,000 of them. I just did 950 in two hours.
- 20 So it won't take me four months. If
- 21 you give me the 20,000 emails, in a week I'll be
- done. I think if you're going to look at taking away

- 1 my client's license to do business, which they've had
- 2 for like I said, probably Lincoln's had 50 years my
- 3 client since '93 for sure. He spent so much money at
- 4 Lincoln Towing safeguarding his license, litigating
- 5 issues, doing what they can to do the right thing.
- 6 It's a very difficult industry and everyone in this
- 7 room knows that you can't please everybody because
- 8 when you tow somebody's vehicle, they're not happy
- 9 with you.
- 10 And I think if you looked at the
- amount of vehicles we tow, we tow 13-15,000 cars a
- 12 year. And if all we have is 92 or 100 complaints out
- of 15,000, it's a better track record than the ARDC
- 14 probably. So to say that we have a lot of tickets
- 15 might be true, but you have to look at how many cars
- 16 towed.
- 17 The 166 investigations was a number
- 18 that we got in this letter because it says the
- 19 Commission opened 166 investigations in the past ten
- 20 months. That's where I got the number from because
- 21 everybody kept saying it's 2,000. It's not. So if
- 22 you look at just those bare numbers, how many times

- 1 we were actually found liable, there were literally
- 2 like 28 times out of 13,000 we were found liable.
- If that seems like a lot to everybody
- 4 in this room, a reason to come after our license, I'm
- 5 a little bit shocked. I think there's something else
- 6 going on. And I could be wrong.
- 7 MR. BARR: We look at it as a whole based on
- 8 the number of tickets. It doesn't matter how many
- 9 cars -- we look at the investigations that are
- 10 initiated during a specific time frame and then
- 11 decide whether we believe that this relocator should
- 12 be set for a fitness hearing.
- 13 There doesn't have to be a threshold
- amount for a company to be set for hearing.
- JUDGE KIRKLAND-MONTAQUE: Would you be willing
- 16 to consider limiting the -- this hearing to after the
- 17 renewal?
- 18 MR. BARR: I'd be open to considering it. It's
- 19 not a decision I want to make just ...
- 20 JUDGE KIRKLAND-MONTAOUE: Sure. Yeah. But it
- 21 sounds to me like we have -- it would be better for
- 22 everyone if we were dealing with specific time

- 1 frames. It would seem logical that we wouldn't look
- 2 at matters that happened before the renewal because
- 3 you know, as Mr. Perl has said, that kind of opens
- 4 the door to be a bit broader.
- 5 We want to move toward a hearing on
- 6 this, and that might limit the amount of information
- 7 that Staff has. Now, in addition, did you say you
- 8 provided information?
- 9 MR. PERL: We asked them to give us copies of
- 10 all the tickets and ben provided us with a
- 11 spreadsheet. We're okay with that. It does
- 12 detail -- it wasn't perfect in all the information,
- 13 but to be quite frank with you, I have copies of most
- 14 tickets because I do get them.
- It's just when we get to a hearing if
- 16 we ever get to it, I'd like to actually know what
- 17 they're bringing to the hearing and what they're
- 18 going to claim and allege so I wanted to see the
- 19 tickets ahead of time. Some tickets were more
- 20 egregious.
- 21 So in my opinion -- and I could be
- wrong, but those are a little bit different than you

- 1 towed a vehicle with something to do with the
- 2 individual being towed. They showed you the keys,
- 3 and you still towed. Or the person was in the
- 4 vehicle when you towed it or something like that. I
- 5 think we might all agree then you towed a vehicle and
- 6 something was missing from the invoice.
- 7 If you did something like go to
- 8 July 24, 2015, that was the day we got our renewal.
- 9 Well, that should cut it in half. Now you're only
- 10 talking about documentation from July 24, 2014,
- 11 through the present. I was asking for all of 2015,
- so it's probably 10,000 emails at that point in time.
- 13 Again, I'll renew my offer.
- 14 If they want to save time and money on
- this thing, I'll do it. I'll spend the money going
- 16 through the emails. Trust me when I tell you of the
- 17 20,000 I look at, I might only find 30 that matter.
- 18 But I'm willing to do it. Because otherwise if I
- don't get any of them, I won't get those 50.
- The Ford Pinto case, there was one
- 21 memo literally that said in the Ford Pinto case
- 22 something like, Don't replace the gas cans, it will

- 1 be less money to pay off the death claims later on.
- 2 If they never found that, there would have been no
- 3 case.
- 4 So in our case there might be one
- 5 email out of 20,000. Staff will tell you that's not
- 6 worth it, but for me it is. That might be the one
- 7 that says we keep our license. And I need that. The
- 8 other stuff we're looking for was --
- 9 MR. BARR: I can just respond to the emails?
- 10 JUDGE KIRKLAND-MONTAQUE: Sure.
- 11 MR. BARR: I believe that the scan of those
- 12 20,000 emails includes -- starts at July of 2015. I
- 13 could be wrong. I can double check on that, but I
- 14 believe that there's some 20,000 emails, and those
- emails are going to contain, you know, it's going to
- 16 encompass all 200 employees and also including the
- 17 Commission and their Staff emails.
- And therefore, I believe that's
- 19 another reason -- a strong reason why those should
- 20 not you been provided.
- 21 MR. PERL: If you use the word external in it,
- 22 it will just be third parties. Again I don't want

- 1 your emails, Judge. We're just trying to figure out
- 2 if there's emails going back and forth regarding my
- 3 client that have to do with having a fitness hearing.
- In this particular case I'm not saying
- 5 that's what Staff is doing, but they know that
- 6 nothing they give me can help them. It can only help
- 7 me. I'm not saying -- Ben's fairly new to this thing
- 8 anyway.
- 9 That's the reason why I want the
- 10 documentation because I've doing this for quite a
- long time, practicing law and doing discovery.
- 12 There's crazy things that you find in discovery. So
- 13 to say that I can't point to smoking gun, if I knew
- 14 what it was, I wouldn't be asking for it.
- That's what discovery gives you. It
- 16 gives you the smoking gun. I can tell you right now
- 17 that if you want to look through -- and you probably
- 18 never seen if before. If you wanted to look through
- 19 this memo, this internal memo, and you want to read
- 20 it, and if you can go on from here why it is that
- 21 they believe that they need to do a fitness hearing.
- 22 And if you can look at this thing and you can tell

- 1 me, yeah, things really got worse --
- 2 MR. BARR: Your Honor, Staff does not need to
- 3 provide a reason -- I think Staff has provided a
- 4 reason, but we do not need to provide a reason. The
- 5 law is very clear in allowing us -- you know, the
- 6 Commerce Commission to at any time hold a fitness
- 7 hearing.
- 8 So the idea that there might be a
- 9 smoking gun that some motorist on the outside has put
- 10 a thought in the Office of Transportation -- that
- 11 they need to be held at a fitness hearing -- the
- 12 premise of the fitness hearing is not why we're
- 13 holding the hearing.
- 14 The premise of the fitness hearing is
- 15 the active investigations that have been ongoing, the
- 16 number of citations. It's not the fact that some
- 17 motorists would have had said, They should have a
- 18 fitness hearing.
- MR. PERL: I believe there's something
- 20 somewhere going on maybe internally, of course.
- 21 Listen, of the how many million people that live in
- 22 Chicago, I know Staff says, We don't look at how many

- 1 vehicles you tow. That troubles me. We don't look
- 2 at how many vehicles you tow to determine whether
- 3 you're fit or not, it would be like saying a baseball
- 4 player has 10 hits, the other has 50 hits, who's
- 5 better? We don't know --
- 6 MR. BARR: It's still a violation.
- 7 MR. PERL: If I have a violation on 15,000
- 8 cars, why would you want to take my license away?
- 9 Versus if I have 1,000 violations I only tow 1,200
- 10 cars.
- 11 JUDGE KIRKLAND-MONTAQUE: Let me -- I
- 12 understand your points. And I'm thinking of a couple
- of things. One is that if there's some way perhaps
- 14 by stipulation that we can limit the scope of this
- investigation, I think it would be beneficial in
- 16 terms of getting to an ultimate hearing. Are we
- 17 looking at -- does the Commission only look at -- I'm
- 18 thinking.
- 19 For example, is the Commission only
- 20 interested in violations regarding towed cars,
- 21 whether there are claims of improper towing, improper
- 22 signage.

- 1 I understand that a lot of citations
- 2 are written for administrative rule violations, I
- 3 mean, it seems that all of our resources that the
- 4 Commission's resources would be better used if we
- 5 could like narrow this investigation down or this
- 6 hearing process down.
- 7 I think we get to a hearing much
- 8 sooner, and we'd be able to -- whomever the parties
- 9 can make their case for whether the respondent is fit
- 10 or not fit. Also as a state agency, I mean, as the
- 11 ALJ at a state agency I just view this all a matter
- 12 of enforcing the rules and regulations that the
- 13 Commission is authorized to enforce, like any other
- 14 type of hearing that I would sit before.
- So in that regard, I'm thinking that
- 16 the statutes, I mean, it happens to be your client
- 17 that the Commission has decided to open an
- 18 investigation. It could be -- based on the statute,
- 19 it could be anyone. Any licensee is subject to the
- 20 same type of review if the Commission chose to do so.
- I don't -- I'm not persuaded that the
- 22 you know, there needs to be some particular reason

- 1 why the Commission has to have in order to open up
- 2 this type of investigation.
- 3 MR. BARR: Staff has provided over 90
- 4 investigation files to counsel. I believe that's s
- 5 good enough reason to hold a fitness hearing and
- 6 should be pretty evident to counsel why the fitness
- 7 hearing is being held. Whether it's two violations
- 8 or -- I'm sorry active investigations whether it's
- 9 two investigations or 36 or 166 investigations that
- 10 puts counsel on notice that the reason to the fitness
- 11 hearing is being held is because there's a number of
- 12 outstanding investigations that the Office of
- 13 Transportation and the Commission feels that there
- 14 are too many violations for this -- you know, for
- this relocator and that, you know, we need to
- 16 determine whether they're fit to hold a license or
- 17 not.
- 18 MR. PERL: First time I heard that.
- 19 MR. BARR: I mean, it's clearly outlined. We
- 20 need to move on. We need to proceed with the actual
- 21 fitness to determine fitness.
- MR. PERL: That's the first I've heard that we

- 1 have too many violations. And you know why that
- 2 helps me? If I can show we had the same number of
- 3 violations every single year we got renewed, maybe
- 4 there is another reason because they've never taken
- 5 the position in here that we have too many.
- If you look through this whole thing,
- 7 it doesn't say. It says the nature of the
- 8 violations, it just says are nothing. That's why I'm
- 9 perplexed.
- 10 It is what it is. They told us we did
- 11 it again. This -- that didn't happen. For example,
- Janet Jones was number 792, Pete Smith was 342. For
- 13 some reason in the computer they picked up 792. It
- 14 accidentally got rolled over and Staff knows that
- 15 happened. We still got tickets for them. But that's
- 16 not -- if you really want to get down to it and have
- 17 the hearing right now, I would love to if that's what
- 18 they're saying.
- Most of them are literally --
- 20 MR. BARR: We can argue whether they're fit or
- 21 not to hold the license right now, or we can say for
- the fitness hearing, it's been said and I think we

- 1 need to move forward towards the actual hearing.
- 2 MR. PERL: This is the same argument I always
- 3 hear. They want to get to the hearing right away.
- 4 They don't want to give me the documents.
- 5 JUDGE KIRKLAND-MONTAQUE: I think the first
- 6 thing that I would like to see, and I don't know if
- 7 it's possible in terms of streamlining the scope of
- 8 this investigation. If we have you know, certain
- 9 dates we are looking at, if it's from the date of the
- 10 renewal to the date of the initiating order --
- 11 MR. BARR: That's the scope we're looking at.
- 12 The only thing that's outside the scope is that
- investigation that I think 150088, which Staff didn't
- 14 get until after the last renewal.
- JUDGE KIRKLAND-MONTAQUE: Is Staff using that?
- 16 MR. BARR: I mean, it's our intent to look at
- 17 every investigation and use as many investigations
- 18 that we have. And that's something counsel and I can
- 19 talk to you about.
- 20 I'm not saying we can't agree to you
- 21 know not using that case. I think we communicate
- 22 well and are able to -- you know, we're not going to

- 1 agree on every issue. We are able to understand each
- 2 other's positions and work through it that way.
- 3 JUDGE KIRKLAND-MONTAQUE: Do you think you can
- 4 talk through this issue and to see if we can narrow
- 5 down --
- 6 MR. PERL: Why don't we try this. Vlad comes
- 7 from an IT background. He's incredible with it.
- 8 Maybe we can narrow it down even further for Ben.
- 9 The problem really is this has nothing to do with too
- 10 many emails. Don't kid yourself.
- 11 That's what discovery is. Who knows
- 12 what you find in discovery.
- 13 MR. BARR: Staff's objection is one, the number
- 14 of emails even after narrowing down the scope based
- on counsel's terms. And also the fact that it's
- 16 going to include ex parte communications. It's going
- to be all of their emails, your Honor's emails.
- 18 And that's the issue. The fact that
- 19 those emails would also include information regarding
- 20 a motorist name and address that all would have to be
- 21 redacted out based on the Commission's privacy
- 22 policy.

- 1 MR. PERL: I don't really believe for a moment
- 2 that a motorist said you should investigate Lincoln
- 3 Towing. The motorists, I have all their names.
- 4 Every single complaint that's ever filed, I get their
- 5 names. So I know who they are. I know where they
- 6 live. I know exactly who they are, name, address,
- 7 and phone. We tow them. It's on the invoice.
- 8 MR. BARR: I'm talking about addresses.
- 9 MR. PERL: We have them all. We towed them.
- 10 MR. BARR: We still cannot turn that over. We
- 11 still --
- 12 JUDGE KIRKLAND-MONTAQUE: It's your policy.
- MR. BARR: Correct.
- 14 MR. PERL: It's called a protective order. We
- do it every single day. For attorneys' eyes only,
- 16 and it goes no further. We do it all the time. I'm
- 17 not certain why we cannot do it here.
- 18 MR. BARR: It appears counsel's trying to seek
- 19 why we're -- why the fitness hearing was originally
- 20 sent. Not what's going to be brought up in terms of
- 21 the investigation. That is clear.
- The number of investigations, the open

- 1 investigations since, you know, the date that we're
- 2 going to eventually going to narrow down is the
- 3 subject of the fitness hearing. Why the fitness
- 4 hearing was set does not matter.
- 5 MR. PERL: I don't think that the board
- 6 members' communications are privileged. They're not
- 7 attorneys. If they're communicating with your
- 8 nonattorneys in your office, it's not privileged.
- 9 I'm certainly entitled to see what it is.
- 10 MR. BARR: Ex parte. If I read their emails
- 11 I'd be reading their ex parte communications between
- 12 their assistant and --
- MR. PERL: Ex parte is between a judge and
- 14 another party, and nothing else.
- JUDGE KIRKLAND-MONTAQUE: The commissioners are
- 16 prevented from speaking to Staff and things of that
- 17 nature because of ex parte.
- 18 MR. PERL: So if they do it, then they lose the
- 19 privilege probably and I'm entitled to see it. If
- 20 they don't do it, there's no problem. The basic
- 21 premise behind that is I think that when you say to
- 22 me, Don't worry what's in these emails, there's

- 1 nothing there, don't worry about it. I worry about
- 2 it.
- 3 So in these -- first you heard from
- 4 Staff, it's just overly burdensome to do it. It's
- 5 not burdensome if I do it for them at all. You look
- 6 at the to and from, to, from. And you look at the
- 7 body if you have to.
- If it's to John to Mary, and neither
- 9 one are attorneys, you don't need to worry. You
- don't have to read 20,000 of those. There will
- 11 probably be 500 of those. Trust me, we're spending
- more time arguing about it and continuing this matter
- 13 than -- this could have been done a month ago easily
- if they just gave me access to it with a protective
- 15 order and a privilege log.
- I promise you I have never violated a
- 17 protective order in my career. I won't do it now.
- 18 I'll looked at them. The ones that aren't relevant,
- 19 we delete. And it may be none of them are relevant
- 20 for this thing or maybe 50 or 10 or 20, whatever it
- 21 is.
- 22 MR. BARR: It still misses this point the

- 1 underlying reason. The fitness hearing can be set at
- 2 any time for any reason.
- 3 MR. PERL: What if it turns out that my client
- 4 was a minority, and that's really why they want him
- 5 out.
- 6 MR. BARR: It's a fishing expedition --
- 7 MR. PERL: How? This is called discovery. I
- 8 don't need relevant information. It can lead to it.
- 9 That's what discovery is. They're afraid of it.
- 10 JUDGE KIRKLAND-MONTAQUE: Here's what I need at
- 11 some point. We're just going back and forth.
- I'd like to see -- first of all, I'd
- 13 like you to talk if you can narrow the scope of this
- 14 investigation down from perhaps the renewal to the
- 15 entry of the initiating order for this particular
- 16 hearing.
- See what comes of that, and maybe
- 18 we'll do another status for that. And then if that
- 19 doesn't, you know, bear any fruit, I think I'd like
- 20 to see briefs like with some legal teeth to it in
- 21 terms of what's discoverable and what's not and
- 22 things of that nature.

- 1 MR. PERL: Okay. That sounds fair.
- JUDGE KIRKLAND-MONTAQUE: So why don't we keep
- 3 it on a short leash in terms of you all discussing
- 4 perhaps narrowing down the scope of this.
- 5 Okay. What about early January?
- 6 MR. PERL: I'm back in the office on the 3rd.
- 7 MR. BARR: That week works for me.
- 8 MR. PERL: Since I'm back from two weeks out of
- 9 the office, I might want --
- 10 JUDGE KIRKLAND-MONTAQUE: You have the
- opportunity to speak with Mr. Barr before you go?
- MR. PERL: Sure, absolutely. I'm just saying
- 13 coming back here, you know.
- 14 JUDGE KIRKLAND-MONTAQUE: Okay.
- MR. BARR: What about the week of the 9th?
- 16 JUDGE KIRKLAND-MONTAQUE: How about January 10?
- 17 MR. PERL: That's fine. I have a 9:30 hearing.
- 18 Can we do it at 1:00 o'clock or -- would that be
- 19 okay?
- 20 MR. BARR: 1:30 is fine.
- JUDGE KIRKLAND-MONTAQUE: 1:30 on January 10.
- 22 And I'll call another status on discovery, on

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1
     discovery talks. And you mentioned something -- we
     can go off the record.
2
3
                           (Discussion off the record.)
4
           JUDGE KIRKLAND-MONTAQUE: This matter is
     continued to January 10, 2017, 1:30 p.m. Thank you.
5
6
                           (Whereupon, the matter was
7
                            continued to January 10, 2017,
                           at 1:30 p.m.)
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